

**PROCEDURE TO MAKE YOUR CLAIM**

within 15 days of the event your claim has to be declared and sent by post to:

**GBC MONTAGNE Service « Carré Neige Nordique »**

B.P.19 - 73704 Bourg-Saint-Maurice cedex - FRANCE

**CLAIM FORM**

Mr  Mrs  Child

Surname and given name: ..... Date of birth: .....

Surname and given name of the legal guardian (if the claim concerns a child).....

Address :.....

Postcode : .....District : .....

Country : .....Tel : .....

Email : .....

Date of the event: ..... Time : .....

Resort : .....

Nature of the claim :  nordic skiing or nordic activities accident  other

Please, specify : .....

Caused by a third party ?  yes  no

(only if you want to make a recourse against the third party that seems responsible for your skiing accident and if you have its complete contact details)

If so, name, surname and address of that person : .....

Where you assisted by the ski patrol?  yes  no

If so, by which means?  Sledge, stretcher, or scooter  Helicopter

Were you transported to a medical center by ambulance or taxi?  yes  no

If so, on what date? .....

What was the purpose of the transport?  from the place of the accident to the medical practice

from the place of the accident to the hospital  from the medical practice to the hospital

from the medical practice to your holiday address  from the hospital to your holiday address

Name of your primary health care organisation (Social Security) : .....

Do you have supplementary health care insurance (a policy that supplements the reimbursements from your primary health care organisation)?  yes  no

If so, name of the insurance company : .....

**DOCUMENTS THAT MUST BE PROVIDED WITH THE CLAIM REPORT**

- « ski area passes » + supporting document for the purchase of the passes including the validity period, the price and the « Carré Neige Nordique » policy,
- the initial medical certificate issued by the doctor who was consulted on-site during the stay specifying the nature of the injury and the period during which the Policyholder is unable to take part in sport, which prevents him from nordic skiing or participating in nordic activities,
- card + invoice for « skiing lessons » showing the validity period and the price, if necessary.

Signed at : ..... Date : .....

Signature: .....

The information collected by GBC MONTAGNE, during the business relationship, is subject to computer processing for the management and execution of your contract, the application of the regulations against money laundering capital, and the financing of terrorism, the fight against the frauds, the introduction of bank transfers or direct debits. They are kept for 5 years from the end of the contract. The recipients of the data are the insurers involved in the execution or management of your contract, and if necessary, the administrative and judicial authorities to meet the legal and regulatory obligations in force. In addition, you have the right to access, port, rectify, delete and oppose the information that concerns you, which you can exercise by writing to the Data Protection Representative to the address of the registered office of MUTUAIDE ASSISTANCE or by email to DRPO@MUTUAIDE.fr (except for legal protection). You also have the option to submit a complaint on the CNIL website by completing a complaint form online or by post by writing to: CNIL - 3 Place de Fontenoy - TSA 80715 - 75334 PARIS CEDEX 07 - FRANCE.

**PLEASE NOTE:**

You must be in a position to provide us with, for each policyholder, a copy of both sides of a valid identity document, or of the family record book in the case of a child who does not have an identity document, as soon as we request them.

« Carré Neige Nordique » advantages

**1. RESCUE AND EVACUATION**

**2. REIMBURSEMENT OF THE UNUSED DAYS OF «SKI AREA PASSES» AND/OR OF «SKIING LESSONS»**

**3. REMBOURSEMENT OF MEDICAL, PHARMACEUTICAL AND HOSPITALISATION EXPENSES IN ADDITION OF THE REFUNDS FROM THE NATIONAL HEALTHCARE SYSTEM OR ANY OTHER ORGANISATION**

**4. LEGAL DEFENCE AND RECOURSE COVERAGE**

**5. REPATRIATION ASSISTANCE**

Also find the standard information document on the insurance product and «Carré Neige Nordique» Special Terms and Conditions on:

<https://carreneige.com/fr/nos-offres/carre-neige-nordique/>.

By subscribing « Carré Neige Nordique », you adhere to Savoie Ski Performances which supports the competition skiers of Savoie and participates in the training of our champions. As a member, you have a voting right at the General Assembly of Savoie Ski Performances to be held on Friday, May 24, 2019 at 6 pm at the headquarters of the Comité de Savoie. You can visit the website of the Comité de Savoie to obtain the agenda and the draft resolution.



**carré neige**  
Assurance ski N°1

**1€30** / day / person

**€1.30** / day / person  
€6.50 from 5 to 14 days

**MUTUAIDE ASSISTANCE**  
Limited company with share capital of € 12,558,240  
Company governed by the French Insurance Code Créteil Trade and Companies registered No. 383 974 086

**REGISTERED OFFICE**  
8/14, avenue des frères Lumière  
94368 Bry-sur-Marne Cedex

**www.facebook.com/carreneige**

**www.carreneige.com**

Ne pas jeter sur la voie publique - Impression : Borlet - Albertville

WITH CARRÉ NEIGE, THIS WINTER



**1€30** / day / person

**carré neige**  
Nordique

[www.carreneige.com](http://www.carreneige.com)

**#1**  
COVERS ONLY CROSS COUNTRY SKIING AND NORDIC ACTIVITIES

**#2**  
NO FEE ADVANCE TO MAKE IN THE EVENT OF RESCUE

**#3**  
1 INSURANCE COVERAGE + 1 ASSISTANCE COVERAGE = ONLY 1 PRODUCT

Available when you buy your ski area pass at Nordic area ticket offices. Available with your «Nordic Pass» at the various Nordic reception points in the resort.

TABLE SHOWING THE COVER PROVIDED BY « CARRE NEIGE NORDIQUE	
<b>MAXIMUM COVER AMOUNT PER PERSON AND PER CLAIM : €50,000</b>	
<b>INSURANCE COVER</b>	
managed by GBC MONTAGNE in Bourg Saint Maurice (73) FRANCE Tel: +33 4-79-07-30-70	
<b>1. RESCUE AND EVACUATION</b>	
<b>Rescue and search expenses</b>	
<b>Initial transport expenses</b>	
<b>2. REIMBURSEMENT OF THE UNUSED DAYS OF THE «SKI AREA PASSES» AND/OR OF «SKIING LESSONS» DUE TO :</b>	<b>CONTRACTUAL EXPENSE per claim : €30</b> deducted from the refund due for the guarantees 2 and 3 (see left)
<b>A nordic skiing or nordic activities accident</b>	
<b>Illness</b>	
<b>Care of an injured child (under 15 years old) who holds a « Carré Neige Nordique » policy</b>	
<b>3. REIMBURSEMENT OF MEDICAL, PHARMACEUTICAL, AND HOSPITALISATION EXPENSES IN ADDITION OF THE REFUNDS FROM THE NATIONAL HEALTHCARE SYSTEM OR ANY OTHER ORGANISATION</b>	
<b>In the event of an accident (Only for the expenses incurred in mainland France during the stay in the resort)</b>	
<b>4. LEGAL DEFENCE AND RECOURSE COVERAGE</b>	
<b>In the event of an amicable settlement</b>	<b>Per claim:</b> minimum eligibility threshold: €275 Maximum coverage for an amicable settlement: €1,000
Coverage of the fees paid to the expert or specialist appointed by GROUPAMA PROTECTION JURIDIQUE or by you with the formal prior consent of GROUPAMA PROTECTION JURIDIQUE;	
<b>In the event of a legal settlement:</b>	<b>Per claim and per policy:</b> €7,650 within the limits of the scales by jurisdiction
Coverage of all the expenses involved in assembling the case file, with the formal prior approval of GROUPAMA PROTECTION JURIDIQUE, the taxable expenses paid to a Court Bailiff or to a legal expert appointed for your benefit in order to pursue the covered proceedings, and the non-taxable fees and expenses for legal representation.	
<b>ASSISTANCE COVER</b>	
managed by MUTUAIDE ASSISTANCE in Bry sur Marne (94) FRANCE Tel : +33 1-55-98-57-93	
<b>5. REPATRIATION ASSISTANCE (MUTUAIDE ASSISTANCE)</b>	
<b>Transport &amp; Repatriation</b>	Actual expenses
<b>Return trip for children under 15 years of age</b>	Coverage of 1st class return train tickets or economy-class plane tickets, with a chaperone, if required
<b>Transportation of the body in the event of death</b>	Coverage of the transportation of the body, the preparations, and specific transport adjustments Contribution to the cost of a coffin or urn: €1,500
<b>Replacement driver</b>	The driver's travel expenses and salary or a 1st class train ticket or an economy-class plane ticket

This product corresponds to the requirements and needs of people using "ski area passes" and / or "skiing lessons" in the ski area, who wish to be covered for all the guarantees described below. All of your guarantees and exclusions are set out in the standard Insurance Product Information Document (IPID) and in the «Carré Neige Nordique» Special Terms and Conditions which have sole contractual values. We advise you to read carefully these two pre-contractual documents, which are also accessible at the following address: <https://carreneige.com/fr/nos-offres/carre-neige-nordique/>.

<b>INSURANCE</b> <a href="http://www.carreneige.com">www.carreneige.com</a> GBC MONTAGNE +33 4 79 07 30 70	<b>ASSISTANCE / REPATRIATION</b> Mutuaide Assistance +33 1 55 98 57 93
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