



CLAIM FORM

Your claim has to be sent, within 5 days when you have knowledge of the event and before the «ski-lift passes», «skiing lessons» or halte-garderie (sold by the ski schools) begin, to :

GBC MONTAGNE - Service «Carré Neige Integral» - B.P. 19 - 73704 Bourg-Saint-Maurice Cedex - France



Mr. Mrs Child

Surname and given name Date of birth :

Surname and given name of the legal guardian (if the claim concerns a child)

Address :

Postcode : District :

Country : Tel. :

Email :

Date of the event : Time :

Resort :

Motive of cancellation:

- serious illness, serious accident or death
- economic redundancy
- notification to appear in court (only in cases of assize jury duty, child adoption procedure, appointment as an expert or divorce)
- summons to a passing exam
- destruction of professional and/or private premises
- burglary of your professional and/or private facilities
- the granting of a job or an internship (provided you are registered as unemployed via job center / pole emploi)
- ID or Passeport theft on the day of the departure
- attack occurred in the 48h preceding your departure date within a radius of 100 km around your holiday location
- a transfer or modification by your employer of the dates of your paid holidays
- lack of snow or excessive snow

DOCUMENTS THAT MUST BE PROVIDED WITH YOUR CLAIM

- «ski-lift passes» + supporting document for the purchase of the passes including the validity period, the price and the « Carré Neige Integral » policy; and/or
- «skiing lessons» card + the invoice showing the validity period, the price and the "Carré Neige Integral" policy;
- all proof required according to the motive for the cancellation.

Signed at : Date:

Signature :

The information collected by GBC MONTAGNE, during the business relationship, is subject to computer processing for the management and execution of your contract, the application of the regulations against money laundering capital, and the financing of terrorism, the fight against the frauds, the introduction of bank transfers or direct debits. They are kept for 5 years from the end of the contract. The recipients of the data are the insurers involved in the execution or management of your contract, and if necessary, the administrative and judicial authorities to meet the legal and regulatory obligations in force. In addition, you have the right to access, port, rectify, delete and oppose the information that concerns you, which you can exercise by writing to the Data Protection Representative to the address of the registered office of MUTUAIDE ASSISTANCE or by email to DRPO@MUTUAIDE.fr (except for legal protection). You also have the option to submit a complaint on the CNIL website by completing a complaint form online or by post by writing to: CNIL - 3 Place de Fontenay - TSA 80715 - 75334 PARIS CEDEX 07 - FRANCE.

PLEASE NOTE:

You must be in a position to provide us with a copy of both sides of a valid identity document, or of the family record book in the case of a child who does not have an identity document, as soon as we request them.