



# CLAIM FORM BEFORE THE STAY

To be sent within 5 working days when you have knowledge of the event and before the start of validity of the "ski pass, ski lessons and/or day nursery (service provided by ski schools)", to the address :

GBC MONTAGNE - Service Carré Neige - Résidence le Grand Cœur Bâtiment B,  
298 avenue Maréchal Leclerc 73700 Bourg-Saint-Maurice

## The policyholder

Sir      Fullname: ..... Date of birth: .....

Madam      Fullname of the legal guardian (if the claim concerns a child): .....

Child

Address: ..... Post Code: .....

..... District: .....

..... Country: .....

Email: ..... Phone: .....

## The cancellation

Reason for cancellation:

- |  |  |
|--|--|
| <input type="checkbox"/> Serious illness, serious accident (resulting in an inability to ski or practise the sport for the full duration of the services booked), or death | <input type="checkbox"/> Theft from private and/or business premises   |
| <input type="checkbox"/> Economic lay-off  | <input type="checkbox"/> Getting a job or an internship (provided that you are registered as unemployed via the employment centre) |
| <input type="checkbox"/> Court summons (only in the case of summons to appear as a juror, child adoption proceedings, appointment of an expert or divorce)                 | <input type="checkbox"/> Theft of identity card or passport on the day of departure  |
| <input type="checkbox"/> Convocation to a remedial school exam   | <input type="checkbox"/> Attack in the 48 hours before departure within a 100km radius of the holiday home                         |
| <input type="checkbox"/> More than 50% of private and/or business premises destroyed   | <input type="checkbox"/> Professional transfer or modification of holiday dates by the employer                                    |
|  | <input type="checkbox"/> Lack or excess of snow  |

Details: .....  
.....  
.....

Date of the event: ..... Time: .....

Resort: .....

## Refund(s) requested

- Ski-pass       Ski lessons

## Supporting documents

- Proof of purchase of the Carré Neige Intégral insurance, ski-pass, and/or ski lessons with dates en prices
- Any necessary documents justifying the cancellation (depending on the reason)
- Your bank details : IBAN and SWIFT code

You must be able to provide us with a copy of both sides of a valid identity document or family record book for each insured person, on request.

Signet at : ..... Date : ..... Signature



# CLAIM FORM DURING THE STAY

Your claim has to be sent by post, within 15 days of the event, to the address:  
GBC MONTAGNE - Service Carré Neige - Résidence le Grand Cœur Bâtiment B,  
298 avenue Maréchal Leclerc 73700 Bourg-Saint-Maurice

## The policyholder

Sir      Fullname: ..... Date of birth: .....

Madam      Fullname of the legal guardian (if the claim concerns a child): .....

Child      .....

Address: ..... Post Code: .....

..... District: .....

..... Country: .....

Email: ..... Phone: .....

## The event

Date of the event: ..... Time: .....

Resort: .....

Type of the event:  Skiing / snow sports accident       Other

Specify: .....

## Rescue & Transport

Were you assisted by the ski patrol?  Yes       No

If so, by which way?  Sledge / Stretcher / Scooter       Helicopter

Were you transported by ambulance or taxi?  Yes       No

If so, on which date(s)?.....  From the medical centre to the hospital

For which trip(s)?  From the place of the accident to the medical centre       From the medical centre to your holiday accommodation

From the place of the accident to the hospital       From the hospital to your holiday accommodation

## Refund(s) requested

Ski-pass       Rescue / Transport

Ski lessons       Remaining medical expenses (only in addition to your healthcare organisations)

## Healthcare organisation(s)

Name of your primary healthcare organisation (social security):.....

Do you have supplementary healthcare insurance (a policy that supplements the refunds from your primary healthcare organisation)?

Yes       No      If so, which one?.....

## Supporting documents

- Proof of ski-pass and Carré Neige Intégral insurance purchase with dates and prices
- Photo of the front and back of the ski-pass
- Your bank details : IBAN and SWIFT code
- Medical certificate from the doctor consulted on the resort, during the stay, stating the nature of the injuries and the duration of the inability to ski
- Invoice for ski lessons, ski rescue, transport, etc. (if necessary)

You must be able to provide us with a copy of both sides of a valid identity document or family record book for each insured person, on request.

Signed at:..... Date:..... Signature